Questions and Responses

C003546

Revolutionary War Kiosks

No.	IFB Section	IFB Page	Question	Response
1	2.2.4	11	Can we substitute an All-in-One Touchscreen with built-in computer that features superior specifications to what is listed in the IFB?	Yes. Please note the video card specifications on page 11.
2	2.1	8	Regarding "programming" – is building content for kiosks part of the scope for this project, or is that a separate IFB?	Content is being developed and installed under a separate contract.
3	2	8	Regarding "materials required to manage" – are you interested in a Centralized Management/Cloud solution in order to manage all the devices?	No. The kiosks are to be stand alone as many of the locations are remote and lack WIFI.
4	2.1.4	9	Will any installs require Weekend or after-hours work that could incur overtime?	No; however, the Contractor will be responsible for coordination and scheduling with OPRHP and its representatives for the delivery and installation of the kiosks at the designated locations.
5	2	8	The brief requests that the kiosk be modular, but the current design does not lend itself to true modularity. We could make some recommendations if this is of interest?	See second paragraph under No.2 on page 8: "This is a delegated design project. Contractor shall further develop the schematic design (see Exhibit 1 – Kiosk Design) to achieve a maintainable, robust, ADA compliant and user-friendly exhibit whilst retaining the kiosk's aesthetic, key message and planned level of visitor engagement."

6	2	8	We could also design the structure differently to make the structural integrity of the shape easier and cheaper to produce whilst maintaining the aesthetic quality?	See second paragraph under No.2 on page 8: "This is a delegated design project. Contractor shall further develop the schematic design (see Exhibit 1 – Kiosk Design) to achieve a maintainable, robust, ADA compliant and user-friendly exhibit whilst retaining the kiosk's aesthetic, key message and planned level of visitor engagement."
7			There is no mention of how the kiosks will connect to a network or the internet. Are they standalone or do they require the ability to connect to WIFI, a network port or to the internet by some other means such as a cellular router?	Kiosk are stand alone and will not connect to the internet.
8			If the kiosks are to be online then we would recommend that remote monitoring and management software be added to the scope that will allow the status, of the kiosks to be remotely monitored and be a valuable tool in keeping the kiosks updated with security updates as well as content updates if required.	Kiosk are stand alone and will not connect to the internet.
9			Page 23 clause 5.9 Indemnification – our insurer would require a limit to this clause, not unlimited, Is this negotiable?	The indemnification clause is non-negotiable. A Contractor is only required to obtain the types of amounts of insurance coverage under "5.19 Insurance Requirements" of the Invitation for Bid (IFB) (see pages 27-29 of the IFB). The "5.9 Indemnification" under the Invitation for Bid (see page 23 of the IFB) is a separate contractual provision. The Contractor is free to seek additional insurance coverage or other protections for their operations beyond what is required in the IFB, but the Indemnification is standard for this Agency's Invitations for Bids.

10			Page 25 clause 5.12 Payment Requirement, third paragraph states you do not make any payments in advance. We would need to insist that staged payment terms are agreed to after key milestones in the project. For example, upon approval of technical design, upon delivery of the AV devices, upon delivery of the sample kiosk etc. We would propose to include more detailed stage payment terms in our full bid.	See Amendment 1. OPRHP added Section 2.4 - Compensation Requirements as well as modified Section 5.12 Payment Requirements to reflect the addition of Section 2.4.
11			Is there a cost estimate, budget or ballpark figure for the project listed?	There is not a cost estimate or budget available for bidding purposes for this project.
12			Is there an actual start date for this project?	Please see the timeline available on the cover page of the IFB.