



# Questions and Responses

## Round 2

C003604

### Golf Tee-Time Reservations System

No.	IFB Section	IFB Page	Question	Response
1	2.2.4	12	Are the Valutec Gift Cards directly integrated with the Point of Sales system or are the balances solely managed in Valutec? Please walk us through the step-by-step process of redeeming a gift card.	<p>Gift cards can be redeemed in 2 different ways:</p> <p>1) Via the credit card terminal. Currently, the cashier processes the green fee sale and proceeds to the payment screen. The cashier then enters in the amount that the patron wants to use the gift card for and clicks on the credit payment type. The cashier then swipes the gift card on the Credit Card Terminal and is offered the option of credit or gift card on the CC terminal. The cashier chooses gift card and then the amount of the gift card sale is processed and the gift card receipt and green receipt are printed. The POS system does track or manage the balance of the gift card as the terminal communicates directly with the Valutec online system.</p> <p>2) Via the Valutec Online Portal. Once redeemed in the Valutec Portal, the green fee sales is processed thru the POS System and amount of the Gift Card transaction is entered as NYS Gift Card Payment Type and the sale is completed.</p> <p>Activations can only be performed via the Valutec Online Portal.</p>