

**NYS OFFICE OF PARKS, RECREATION AND
HISTORIC PRESERVATION – GENESEE REGION
TENT & TRAILER CAMPING RESERVATION INFORMATION**

CALL NYS CAMPING/CABIN RESERVATION SYSTEM AT 1-800-456-2267 or via Internet (www.reserveamerica.com). Reservations are a 2 night minimum – 14 night maximum. After the maximum stay of 14 nights, re-registration is allowed *after* 2 days. Reservations can be made from 1 day to 9 months in advance from the first day that you want to camp. Payment will be the nightly rate plus the current reservation fee. Sites that remain unreserved will be available on first-come, first-served basis. Campers who bring extra vehicles will be subject to additional fees.

- A. ON SITE REGISTRATION:** For unreserved sites (when available) payment will be the nightly rate plus the registration (walk in) fee. Occupancy starts at 3:00 p.m. the first day to 11:00 am the ending day. **NO SUBLETTING, SUBSTITUTION OR REGISTERING FOR OTHERS.** Notify the campground office if you are bringing a pet. Only two (2) pets per campsite are allowed in specific camping loops only with proof of current rabies vaccination certificate.

Campers must occupy the campsite with their camping unit **IMMEDIATELY** after registering and **MUST** occupy the site the first night. Failure to comply will result in a forfeiture of the site including fees paid. Campsite may be vacated for a period not to exceed 48 hours with advance notice to the camp office. If however, the occupant vacates the site for over 24 hours without advance notice to the camp office, the reservation will be cancelled and all equipment will be removed at the owner's expense. Re-registration allowed 2 days after checkout. Use of NYS reservation system to circumvent this policy or its intent will result in reservation **CANCELLATION**.

- B. CANCELLATION/REFUND:** *All refunds are subject to Park Manager's approval.*
1. To cancel a reservation 1 day or more prior to 8:00 p.m. the date of your scheduled arrival, contact Customer Service at 1-800-777-9644.
 2. To cancel a reservation less than 1 day prior to 8:00 p.m. on the date of your scheduled arrival, contact the park campground office directly. See front page for the phone numbers of each individual park.
 3. **All cancellation/refund policies and fees apply to pre-made reservations and walk in customers.** Any refund due will be minus the reservation/walk up fee already paid **plus** a processing fee. If less than 8 days before the date of reservation arrival a one-night rental fee will also be applied. Customers leaving early will be charged for nights already stayed **plus** one additional night along with reservation/walk in fees and processing fees.
 4. "NO-SHOWS" receive no refund. Be sure to cancel in advance if you are not going to honor your reservation.
 5. No refunds for cancellation due to inclement weather.
 6. **NO REFUNDS ON EVICTIONS.**
- C. LATE ARRIVALS:** Campground roads are closed to everyone (except registered campers) between 10:00 p.m. and 7:00 a.m. Any Camper with a valid reservation arriving after the campground office is closed may not enter the camping area but should set up in camp contact parking area and register the following morning no later than 10:00 a.m. Campers without a valid reservation should not enter the park after 9:00 p.m.
- D. MINIMUM AGE AND SUPERVISION:** No camping permit will be issued to anyone under 18 years of age. **NO** person under 18 years of age will be permitted to camp unless accompanied and supervised by a person 18 years of age or older who has been issued a permit. Proof of age will be required. **All persons under the age of 10 must be accompanied by an adult at ALL times, especially in comfort stations, shower buildings, playgrounds and swimming areas.**
- E. CHECK – IN: 3:00 p.m. CHECK – OUT: 11:00 a.m.** ending day. One-day camping fee will be assessed to campers who stay late. Vehicle use fee will be charged if you leave and re-enter the park after 11:00 a.m. on your check – out day.
- F. RENEWALS:** Renew or extend your stay (no more than 14 days maximum) at the campground office by 10:00 a.m. the day you're due to check out. Check with campground office for availability.
- G. ACCESS PASS:** Advanced reservations pay the current rate for electric, whether used or not, plus prime site fees if applicable and the reservation fee. Plan to occupy site by 9:00 p.m. the first night of your reservation. **NO SWITCHING, SUBLETTING OR SUBSTITUTION PERMITTED.** Register at the campground office only. Reservation must be in Access Pass holders name if over 21. If under 21, reservation must be in legal guardians/parents name. **Access Pass holder must be present at check-in/check-out and during entire reservation period.**

GENERAL CAMPGROUND INFORMATION

1. FACILITIES: All Sites have space for 1 tent and 1 trailer or 2 tents and 2 cars, picnic table and wood burning grill. **Back all RV's and trailers into and on site pads.** Water spigot within 125 feet, comfort stations with hot showers within each loop, sanitary sewage "dump" station for trailers, children's play equipment and recreation field. Handicap accessible comfort station and showers in Hamlin Loops A, B and C, Lakeside Loops A, D and E, Letchworth Loops 200 and 700 and Darien Loops A and B.
2. MAIL: Pick – up at campground office.
3. PHONES: Public pay phones available for outgoing calls. Incoming EMERGENCY MESSAGES ONLY will be forwarded to the camper by the next routine Park Patrol (not immediately).
4. PETS: Only 2 domesticated household pets are allowed. All pets must have proof of current rabies vaccination (certificate). Parks require rabies certificate whether or not county of residence does. **NOTIFY THE NYS RESERVATION SYSTEM WHEN MAKING A RESERVATION AND CAMPGROUND OFFICE UPON ARRIVAL IF YOU BRING A PET. Pets are allowed in designated areas only and must be kept on a leash (max. 6 ft. long) at all times. You must clean up all droppings created by your pet.** Any pet unattended or those pets creating a nuisance will be sent to local kennel at owner's expense and subject to a summons. **PETS MAY NOT BE WALKED TO THE STORE, RECREATION HALL, BEACH, COMFORT STATIONS, OR ANY OTHER AREA WHERE PETS ARE NOT ALLOWED. THIS INCLUDES VISITORS WITH PETS.**
5. ALCOHOLIC BEVERAGES: Section 385 Park Rules and Regulations.
6. VEHICLES: All vehicles must register (Motor Homes are considered a vehicle). First vehicle has free entry, second vehicle must pay vehicle use fee to enter the park and then is given a pass for duration of their stay. Any additional vehicles must pay vehicle use fee to enter the park then per night for the duration. Extra vehicles must be parked in designated areas and must display current receipt or car pass on driver's window (**NOT THE WINDSHIELD**). Temporary mirrors shall be removed after unhooking trailer at campsite. **The use of cars, trucks, SUV's for sleeping units is prohibited.** Maximum 2 vehicles per site including visitors.
7. VISITORS: Allowed from 9 a.m. to 10 p.m. by registering at campground office. Visitors may elect to remain overnight at the campsite, provided 6 person occupancy limit is not exceeded, vehicle limit (maximum 2 per site) is not exceeded and they are registered at campground office before 9 p.m. by campsite Permittee. No Visitor passes will be issued after 9 p.m. **Visitors with pets are allowed only in designated pet loops.**
8. CLEANING CAMPSITE: Campers must leave sites clean, with all debris picked up and deposited in the dumpster. Recycling is mandatory. Please separate, clean and deposit in proper receptacles.
9. BOATS: Car-top boats launched in the designated area of Hamlin Beach State. **Vehicle use fee is charged at all boat launch sites.** For fishing information contact the individual park.
10. WEAPONS: NO firearms, air rifles, bows and arrows, hunting knives or sling shots permitted.
11. FIRES/FIREWOOD: **Fires are allowed only in fire pits provided** and should be extinguished when not in use. Firewood is sold in the camping area by the concessionaire. Use of small axe on firewood is permitted, however, chainsaws or bow saws are NOT ALLOWED. The cutting of trees is prohibited. DEC Regulations ban the moving of firewood. It's prohibited to transport untreated firewood more than 50 miles from its source. For more information ask a Park Official.
12. QUIET HOURS: From 10 p.m. to 7 a.m. Respect the rights and privacy of others. Violators are subject to eviction and/or summons. Generator hour's 9 a.m. -11 a.m. and 5 p.m. – 9 p.m.
13. WATER USE: DO NOT wash vehicles, clothes, dishes, fish, persons or pets at water spigots or dump stations. **No permanent hookups to water spigots allowed.** Trailers must have a pail under all drains and no drain hoses are allowed to discharge on property. This water must be dumped by the camper in designated sink provided in comfort stations. Violation of this rule is grounds for eviction.
14. AUDIO: Loudspeakers and stereo equipment ARE NOT ALLOWED. TV's must be inside camper/tent after 10 pm.
15. PARK ROADS: All areas of Park are closed to public use from 11 p.m. – 6 a.m. except assigned rented sites.
16. RACCOONS, SKUNKS AND FOXES are wild animals. It is important that we do not interfere with their normal life cycle or food chain by providing any kind of food. They can be aggressive when fed and can be dangerous when fighting for food. Put ALL food in secure sealed containers and place ALL garbage in dumpsters. Keep in mind when they become a nuisance to other campers, they may have to be destroyed. Rabies is present in Western New York. Avoid wildlife and report unusual behavior.
17. REGULATIONS: **Campers are subject to General Park Rules and Regulations posted at camping registration office and comfort stations.**
18. CAMPER ASSISTANCE PROGRAM: Volunteers help campers become familiar with the park, activities and facilities available. Look for campsites with red and white CAP signs. Anyone can participate in the CAP program. All you need to be is a seasoned camper at least 18 years of age, willing to help others, and able to spend a maximum of two weeks at a participating State Park campground. Please contact the campground office for further details.