

No.	RFP Section	RFP Page	Question	OPRHP Response
1	2.1.1	15	Please provide examples of other OPRHP applications that the CMS will need to integrate with through the use of an API.	Currently there are no existing applications that the CMS will need to integrate with through the use of an API. Please see RFP Amendment #2 for this revised requirement where API integration is made desirable.
2	2.2.6	18	Would Materials Analysis need to be documented for individual records or would specific groups of records be subject to a common Materials Analysis?	Materials Analysis needs to be documented on an individual record basis.
3	6.3.4	36	What is the total # of separate legacy databases that will need to be migrated?	Two (2).
4	6.3.4	36	Are the formats of the existing legacy databases consist across the parks?	Although legacy databases are in Access/Excel format, specific fields may vary between the databases.
5	4.2.4	28	The 3 references required are to have 1 TB of data or 3 million records and been a client within the past 5 years as stated in 1.8.2 as a Pass/Fail for final award?	This is confirmed.
6	1.8.3	10	What happens if the highest ranked bidder fails the reference check based on the criteria stated in 1.8.2?	In the event the highest ranked bidder fails the reference check, that bidder will no longer be considered. OPRHP will seek references from the next highest ranked bidder.
7	6.7.4	39	Is the Agency open to discussing alternatives to service credits if this is not the vendors policy?	OPRHP declines this request.
8	7.7.C	42	We request that in reference to the staffing plan the Agency focus on employee experience rather than ethnic background and gender.	OPRHP declines this request. The staffing plan is a requirement of executive law 15-a which outlines the Minority-Women Business Enterprise program. This information is collected for informational purposes only to build statistics related to workforce composition. It has no impact on the proposal submitted or review. Experience, if workforce utilization reports will be collected from the Prime contractor monthly, and any subcontractors, quarterly. These reports include the appropriate Standard Occupational Classification of job classifications for all employees performing work on the state contract on an hourly basis. Contractors will also provide data on the gender, race, ethnicity, job title, and salary of employees performing work on the contract. These reports must be provided electronically. Files to be submitted will be
9	7.7.D	42-43	Please provide clarity on what is included in a Workforce Report.	Experience, if workforce utilization reports will be collected from the Prime contractor monthly, and any subcontractors, quarterly. These reports include the appropriate Standard Occupational Classification of job classifications for all employees performing work on the state contract on an hourly basis. Contractors will also provide data on the gender, race, ethnicity, job title, and salary of employees performing work on the contract. These reports must be provided electronically. Files to be submitted will be
10	8.2	51	We request the removal of the following sentence: "Contractor shall reimburse OPRHP for any costs incurred by OPRH in correcting, recovering, restoring, or processing such Dada or in addicting therewith."	OPRHP declines this request.

Q and A - Round 2

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11	8.8	52	If systems are installed and data is stored in our US data center - does accessing the data from Canada to support the project implementation and maintenance violate this term?	This provision and RFP Section 6.6 have been modified as part of RFP Amendment #2.
12	8.10	53	We would like to request that is is changed to "Upon request, and with adequate notice as agreed by the Agency and Contractor..."	OPRHP declines this request.
13	55d	73	We request that this clause be adjusted to: "In the even of Bankruptcy, the Contractor is not responsible for reimbursement of the Agency. Should the Contractor fails to timely deliver pursuant to the delivery times in the contract, the Agency and Contractor will agree on next steps and new timelines."	OPRHP declines this request.
14	63E	75	We request the following adjustment: "The Contractor warrants that they will use a good faith effort to provide services in an accurate and timely manner. The Contractor will not be responsible for any damages, delays, errors, outside of their control."	OPRHP declines this request.
15	68	76	Please adjust this clause: "Unresolved disputes will be escalated to the Commissioner and ontracctor Senior Representative to determine next steps. The decision is final and binding."	OPRHP declines this request.
16	68E	77	We request that this clause be changed to reflect prior approval of the vendor is required. Normally we do not allow license transfers between organizations, but may consider it in specific circumstances.	OPRHP declines this request.
17	72bi1	78	We request that this be adjusted to reflect a hosted solution - thus, all hardware remains owned by the vendor.	Appendix B, Clause 72.b.i.1 has been removed as part of RFP Amendment #2.
18	72 bii	78	Please adjust this to reflect that any software developed by the vendor remains solely the property of the vendor.	OPRHP declines this request. Existing Cloud Solution shall remain with the Contractor. Cloud Solutions sold on a licensed basis shall be subject to Appendix B, Section 69.