



NEW YORK STATE PARK POLICE



HOW TO MAKE A COMPLAINT AGAINST THE STATE PARK POLICE

HOW TO MAKE A COMPLAINT

If you wish to make a complaint about the actions of an employee of the NYS Park Police, or about any aspect of police operations, you may do so in any of these ways:

- Come to a State Park Police Station and tell any police employee that you want to make a complaint;
or
- Call a State Park Police Station and tell the person answering the phone that you want to make a complaint;
or
- Complete the “*New York State Park Police Public Compliment or Complaint Form*”, located on the agency website:

<https://parks.ny.gov/employment/park-police/>

or

- Write your complaint and mail it to:

**Commanding Officer, New York State Park Police
Zone Headquarters**

- Appropriate local Zone Headquarters address -

(Addresses and telephone numbers of our Zone Headquarters are listed on the attached pages)

Any member of the department will assist you in filling out a report of complaint against Police personnel or the State Park Police. The officer will ask you to identify yourself and then to give specific details about your complaint.

Your complaint will then be investigated. You may be contacted and asked additional questions about your complaint.

If the investigation reveals any wrongdoing on the part of the member(s) of the New York State Park Police, the appropriate action will be taken.

NOTE: The specific results of investigations are used in evaluating employee Performance and cannot be released pursuant to Civil Rights Law.



NEW YORK STATE PARK POLICE



DISTRICT and ZONE HEADQUARTERS DIRECTORY

WESTERN DISTRICT

COUNTIES SERVED

Allegany Zone Headquarters

Allegany, Cattaraugus, Chautauqua

NYS Park Police
Allegany State Park
2373 ASP, Route 1, Suite 3
Salamanca, NY 14779
716-354-9111

Genesee Zone Headquarters

Genesee, Livingston, Monroe, Orleans, Wyoming

NYS Park Police
1 Letchworth State Park
Castile, NY 14427-1124
585-658-4692

Niagara Zone Headquarters

Erie, Niagara

NYS Park Police
Prospect Park
PO Box 1132
Niagara Falls, NY 14303-1132
716-278-1777

MID-STATE DISTRICT

COUNTIES SERVED

Central Zone Headquarters

Broome, Chenango, Cortland, Delaware, Herkimer,
Madison, Oswego, Oneida, Onondaga, Otsego

NYS Park Police
Clark Reservation State Park
6105 East Seneca Turnpike
Jamesville, NY 13078
315-492-6422

Finger Lakes Zone Headquarters

Cayuga, Chemung, Ontario, Schuyler, Seneca, Steuben,
Tompkins, Tioga, Wayne, Yates

NYS Park Police
Taughannock Falls State Park
2221 Taughannock Park Road
Trumansburg, NY 14886-1055
607-387-7081

Thousand Island Zone Headquarters

Clinton, Franklin, Jefferson, Lewis, St. Lawrence

NYS Park Police
PO Box 247, 45449 Otter Street
Alexandria Bay, NY 13607
315-482-1071



NEW YORK STATE PARK POLICE



DISTRICT and ZONE HEADQUARTERS DIRECTORY

LONG ISLAND/METRO DISTRICT

COUNTIES SERVED

Long Island Zone Headquarters

Nassau, Suffolk

NYS Park Police
Belmont Lake State Park
PO Box 247
Babylon, NY 11702-0247
631-321-3700

New York City Zone Headquarters

Bronx, Kings, New York, Queens, Richmond

NYS Park Police
Riverbank State Park
679 Riverside Drive
New York, NY 10031
212-694-3620

HUDSON VALLEY DISTRICT

COUNTIES SERVED

Palisades Zone Headquarters

Orange, Rockland, Sullivan, Ulster

NYS Park Police
Administration/Headquarters
3006 Seven Lakes Drive
Bear Mountain, NY 10911-0427
845-786-2781

Saratoga/Capital Zone Headquarters

Albany, Fulton, Greene, Montgomery, Rensselaer,
Saratoga, Schenectady, Schoharie, Warren, Washington

NYS Park Police
65 South Broadway, Suite 103
Saratoga Springs, NY 12866
518-584-2004

Taconic Zone Headquarters

Westchester, Putnam, Dutchess, Columbia

NYS Park Police
PO Box 308, 9 Old Post Road
Staatsburg, NY 12580
845-889-8866

DIVISION HEADQUARTERS

NYS Park Police
625 Broadway, 2nd Floor
Albany, NY 12238
518-474-4029



New York State Park Police Public Compliment or Complaint Form

The New York State Park Police is dedicated to providing the highest quality police services to residents of and visitors to New York State. Your compliments and complaints are important to the State Park Police and we appreciate your taking the time to communicate with us.

Please identify if this is a Compliment or a Complaint.

About you:				
Name:		Home Phone:	Work Phone:	
Home Street Address:	City:	State/Prov.	Country:	Zip Code:
Work Street Address:	City:	State/Prov.	Country:	Zip Code:

To be able to identify the NYSPP employee(s) to which you refer, it is important that you be as specific as possible in your description of the employee(s) and the incident:

About the Incident:			
#1 Employee's Name:	Badge#:	Date:	Time
#2 Employee's Name:	Badge#:	Location:	
License Plate #:	Other Descriptive Information:		

Please provide a brief description of the event(s) that caused you to bring this to our attention:

If necessary, continue on the other side.

Mail compliments to: New York State Park Police Division Headquarters 625 Broadway, 2 nd Fl. Albany, NY 12238	Mail complaints to: Commanding Officer New York State Park Police Zone Headquarters (Appropriate local Zone Headquarters address - See attached list)	Signature:
		Date:



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